

**Subject: Primary Care Networks**

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**Executive Summary**

In February 2019, the BMA GP (England) committee and NHS England agreed, through the national contract negotiations, for the development and rollout of Primary Care Networks (PCN). In their outcomes and principles and the way they deliver care and support in the community, in Wiltshire, we consider INTs and PCNs as one and the same.

Primary Care Networks are central to the new service model for the 21st Century described in the NHS Long Term Plan. They are a key delivery vehicle for the commitment to boost out of hospital care and provision of more personalised, digitally-enabled, population-focused care and support the sustainability of primary care.

**Proposal(s)**

It is recommended that the Board:

- i) Note the report and next steps

**Reason for Proposal**

To note the update on Primary Care Networks in Wiltshire.

**Jo Cullen  
Director of Primary Care  
BaNES, Swindon and Wiltshire CCGs**

**Wiltshire Council**

**Health and Wellbeing Board**

**30 January 2020**

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## **Subject: Primary Care Networks**

### **Purpose of Report**

1. To note the progress made in primary care networks and the next steps.

### **Relevance to the Health and Wellbeing Strategy**

2. A key component of the Network Contract DES will be the development and implementation of seven national service specifications, as outlined in *Investment and Evolution: A five-year framework for GP contract reform to implement the NHS Long Term Plan*. These services specifications will evolve over time and will support delivery of specific primary care goals set out in the NHS Long Term Plan. They will be focussed on areas where primary care can have significant impact against the 'triple aim' of:
  - improving health and saving lives;
  - improving the quality of care for people with multiple morbidities; and
  - helping to make the NHS more sustainable.

### **Background**

3. In February 2019, the BMA GP (England) committee and NHS England agreed, through the national contract negotiations, for the development and rollout of Primary Care Networks (PCN).

Primary care networks will be expected to have a wide-reaching membership, led by groups of general practices. This should include providers from the local system such as community pharmacy, social care providers, voluntary sector organisations, community services providers or local government. In Wiltshire, the Integrated Neighbourhood Teams (INT) are population based, area specific, integrated multi-disciplinary teams that bring primary care, community and social care together, working in partnership with the local mental health services, Acute Trusts, voluntary sector services and other relevant community agencies. Local people will drive the change, building on their strengths, to promote leadership in neighbourhoods. In their outcomes and principles and the way they deliver care and support in the community, in Wiltshire, we consider INTs and PCNs as one and the same.

Primary Care Networks are central to the new service model for the 21st Century described in the NHS Long Term Plan. They are a key delivery vehicle for the commitment to boost out of hospital care and provision of more

personalised, digitally-enabled, population-focused care, whilst essentially supporting the resilience and sustainability of general practice.

Over the next 5 years PCNs will become a key driver for transformation of services within primary care and across BSW. Networks will deliver tangible benefits for patients and clinicians - delivering improved outcomes, an integrated care experience for patients, and more sustainable and satisfying roles for staff.

We are engaging and aligning our plans to support the development of PCNs to deliver the outcomes outlined in the NHS Long Term Plan.

In BSW primary care services are currently provided by 94 GP practices, in the current contractual framework these are individual contracts (APMS, GMS and PMS), however the total number has been reducing since 2014/15 and all practices are working at scale to deliver some services. The development of GP practices working at scale is increasing, a range of back office functions have been streamlined as well as developing new way of working, job opportunities and clinical models.

Work undertaken over the last year in Wiltshire has shown the opportunity to work alongside primary care colleagues to support transformation in practices and across PCNs. The work has also shown the challenge of implementing change in primary care with significant time and energy required to get alongside practice staff to identify opportunities and implement new practice. This work programme delivered team training, which was well received by localities that undertook this and provided an opportunity to bring together GPs, nurses, admin staff and others (such as clinical leaders from Wiltshire Health and Care) to discuss how to deliver change and innovation as well as dealing with potential challenges.

Surveys of patients and staff undertaken to assess current perspectives on services and views on future potential changes; and a handbook to support PCNs with primary care transformation has been provided to support on-going work in Wiltshire/BSW with local and international best practice examples.

As agreed in July 2019 in Wiltshire, our PCNs are:

<b>PCN</b>	<b>REGISTERED POPULATION</b>	<b>GP PRACTICES</b>
<b>BoA/Melksham</b>	46,800	3
<b>Calne and Yatton Keynell</b>	32,500	3
<b>Chippenham, Corsham and Box</b>	58,500	5
<b>Devizes</b>	31,400	4
<b>East Kennet</b>	34,000	4
<b>North Wilts Borders</b>	51,400	6

<b>Sarum North</b>	48,000	6
<b>Sarum South</b>	73,800	5
<b>Sarum West</b>	31,300	7
<b>Trowbridge</b>	45,000	2
<b>Westbury and Warminster</b>	43,000	2

The current stage is working with the PCNs in using the development funding for BSW (from national allocation) to provide a package of support to PCNs for the two purposes:

- (a) PCN development and broader professional teams: and
- (b) about 10% intended for specific Clinical Director development

The funding is intended to help PCNs make early progress against their objectives e.g. supporting much closer practical collaboration between PCNs and their community partners, including preparatory activity for the forthcoming national service specifications from April 2020. In 2019/20, the additional roles have included Clinical Pharmacists and Social prescribing Link Workers. There is ongoing work with the PCNs in establishing a social prescribing model with the Voluntary Sector.

The CCG has been supporting with the recruitment to role of 'Social Prescriber' as we are keen that the descriptions of these roles explain how they are founded in evidence and provide extra, defined community support through additional capacity in each PCN. Following many conversations with colleagues from health, social care and the voluntary sector it is clear that a shared, agreed description of the particular cohort of people we are setting out to help is fundamental. Recognising that people's health and wellbeing is determined primarily by a range of social, economic and environmental factors, our aim is to try to address people's needs in a holistic way, with encouragement and access to local sources of support, to enable them to take greater control of their own health and wellbeing.

From April 2020/21, it is proposed that each PCN will be allocated a single combined maximum sum under the Additional Roles Reimbursement Scheme for staff roles, in line with the rules set out in the Network Contract DES Specification and requirements for the delivery of the new national services to be introduced:

- Structured Medications Reviews and Optimisation
- Enhanced Health in Care Homes
- Anticipatory Care
- Supporting Early Cancer Diagnosis
- CVD Prevention and Diagnosis
- Tackling Neighbourhood Inequalities

The outline of the 5 national service specifications were released on 23rd Dec for feedback (until 15.01.20); and the process will then be taken through the national

GP contract negotiations as one overall package i.e. Network DES and core Practice Contract.

### **Main Considerations**

5. To note the development of the PCNs, as established in July 2019 and the progress with their development and recruitment.

### **Next Steps**

6. To update the HWB on the national agreement of the new specifications and delivery in Wiltshire.

Jo Cullen  
Director of Primary Care  
BaNES, Swindon and Wiltshire CCGs